

CERTIFICATO N. **0878.2022**
CERTIFICATE N.

SI CERTIFICA CHE IL SISTEMA DI GESTIONE PER LA QUALITA' DI
WE HEREBY CERTIFY THAT THE QUALITY MANAGEMENT SYSTEM OPERATED BY

SAGRES SPA

VIA MONTENAPOLEONE 8 - 20121 MILANO (MI) Italy
UNITA' OPERATIVE/OPERATIVE UNITS
PIAZZA SAN PIETRO 1 - 81055 SANTA MARIA CAPUA VETERE (CE) Italy

E' CONFORME ALLA NORMA // IS IN COMPLIANCE WITH THE STANDARD

ISO 9001:2015

PER LE SEGUENTI ATTIVITA' / FOR THE FOLLOWING ACTIVITIES

Erogazione di servizi di gestione crediti. Erogazione di servizi di call e contact center.

Provision of credit management services. Provision of call and contact center services.

Ulteriori informazioni riguardanti l'applicabilità dei requisiti ISO 9001:2015 possono essere ottenute consultando l'organizzazione
Further clarifications regarding the applicability of ISO 9001:2015 requirements may be obtained by consulting the organization

IL PRESENTE CERTIFICATO E' SOGGETTO AL RISPETTO DEL
REGOLAMENTO PER LA CERTIFICAZIONE DEI SISTEMI DI GESTIONE
THE USE AND THE VALIDITY OF THE CERTIFICATE SHALL SATISFY THE
REQUIREMENTS OF THE RULES FOR CERTIFICATION OF MANAGEMENT SYSTEMS

DATE:	PRIMA CERTIFICAZIONE FIRST CERTIFICATION	EMISSIONE CORRENTE CURRENT ISSUE	SCADENZA EXPIRY
	04/12/2015	28/11/2024	03/12/2027



IMQ S.p.A. - VIA QUINTILIANO, 43 - 20138 MILANO ITALY
Management Systems Division - Flavio Ornago

La data di prima certificazione è riferita al rilascio da parte di altro organismo
First certification date is related to issue date of another Certification Body



IAF: 35

MS N° 0005MS

Membro degli Accordi di Mutuo Riconoscimento EA, IAF e ILAC
Signatory of EA, IAF and ILAC Mutual Recognition Agreements

La validità del certificato è subordinata a sorveglianza annuale e riesame completo del Sistema di Gestione con periodicità triennale
The validity of the certificate is submitted to annual audit and a reassessment of the entire Management System within three years



www.cisq.com

CISQ è la Federazione Italiana di Organismi di
Certificazione dei sistemi di gestione aziendale. CISQ
is the Italian Federation of management system
Certification Bodies.

Certificate

CISQ/IMQ has issued an IQNET recognized certificate that the organization:

SAGRES SPA

PIAZZA SAN PIETRO 1 - 81055 SANTA MARIA CAPUA VETERE (CE) Italy

has implemented and maintains a
Quality Management System

for the following scope:

Provision of credit management services. Provision of call and contact center services.

which fulfills the requirements of the following standard:

ISO 9001:2015

Issued on: **2024/11/28**

Expires on: **2027/12/03**

Registration Number: **IT-138677-0878.2022**



Alex Stoichitoiu
President of IQNET



Mario Romersi
President of CISQ



This attestation is directly linked to the IQNET Member's original certificate and shall not be used as a stand-alone document.

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* The list of IQNET Members is valid at the time of issue of this certificate. Updated information is available under www.iqnet-certification.com